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Fall 2015

## Your Professional Annual Report Resource

From multi-page booklets to single-page memos, we can help you create the documents you need for your annual meeting.

#### **Need promotional items?**

Click on "Project Portfolio" from our homepage and search our library for affordable promotional items that will meet your demands and exceed your expectations.

**Some popular promotional items right now:** App Wipes, Stik-ON Adhesive Notes, T-shirts, Pens, Retractable Banners (Hardware with Graphic), Window Clings, and much more!





COMMUNITY WEST

ANNUAL REPORT

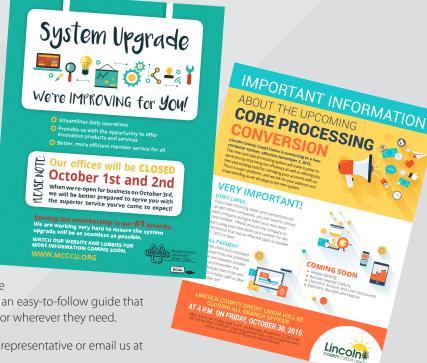


# System Update & Conversion Pieces

Is your credit union planning a system update or conversion in 2016? While information available to access on a website is useful, it is not guaranteed to present itself in the best format for all members. Let us help you organize the

important system information for your members in an easy-to-follow guide that they can keep in their hands at home, in the office, or wherever they need.

For ideas or pricing, please contact a CUAdvantage representative or email us at solutions@cuadvantage.com.



#### CUADVANTAGE/UPS HOLIDAY SCHEDULE

| HOLIDAY   | CUADVANTAGE | UPS*  |
|---|-------------|---|
| Thanksgiving Day Thursday, November 26, 2015            | CLOSED      | No UPS pickup or delivery services.   |
| <b>Day After Thanksgiving</b> Friday, November 27, 2015 | CLOSED      | Normal UPS pickup and delivery services in most areas.  |
| Christmas Eve<br>Thursday, December 24, 2015            | OPEN        | Normal delivery service. Pickup service available for Air & International Air packages if pre-arranged by Wednesday, December 23rd. No UPS Ground, UPS 3 Day Select or UPS Standard pickups until Monday, December 28th.                                |
| Christmas Day<br>Friday, December 25, 2015              | CLOSED      | No UPS pickup or delivery services.   |
| New Year's Eve<br>Thursday, December 31, 2015           | OPEN        | Delivery of UPS Air & International Air package only. Pickup service available for Air & International Air packages if pre-arranged by Wednesday, December 30th. No UPS Ground, UPS 3 Day Select or UPS Standard pickups until Monday, January 4, 2016. |
| New Year's Day Friday, January 1, 2016                  | CLOSED      | No UPS pickup or delivery services.   |

\*Subject to change based on UPS.



Your CUAdvantage family extends warm wishes for a safe, happy, and healthy holiday season and Happy New Year! We look forward to working side-by-side in 2016 and for many years to come.

# elcome

## Our newest staff member!

#### Meet Christine –

**Client Support Specialist & Customer Service Extraordinaire** 

Christine joined our CUAdvantage family in September and carries with her 20+ years of customer service experience. She has been married to her high school sweetheart for 28 years, and they are getting used to the "empty nest" way of living, having two grown sons who both reside in the Grand Rapids community. Outside of the office Christine enjoys baking, reading, and working in her flower garden.





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